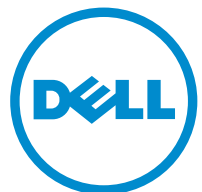


Venue 10 Pro 5056

User's Guide

Computer Model: Venue 5056
Regulatory Model: T16G
Regulatory Type: T16G001



Notes, cautions, and warnings



NOTE: A NOTE indicates important information that helps you make better use of your tablet.



CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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2015 - 10

Rev. A00

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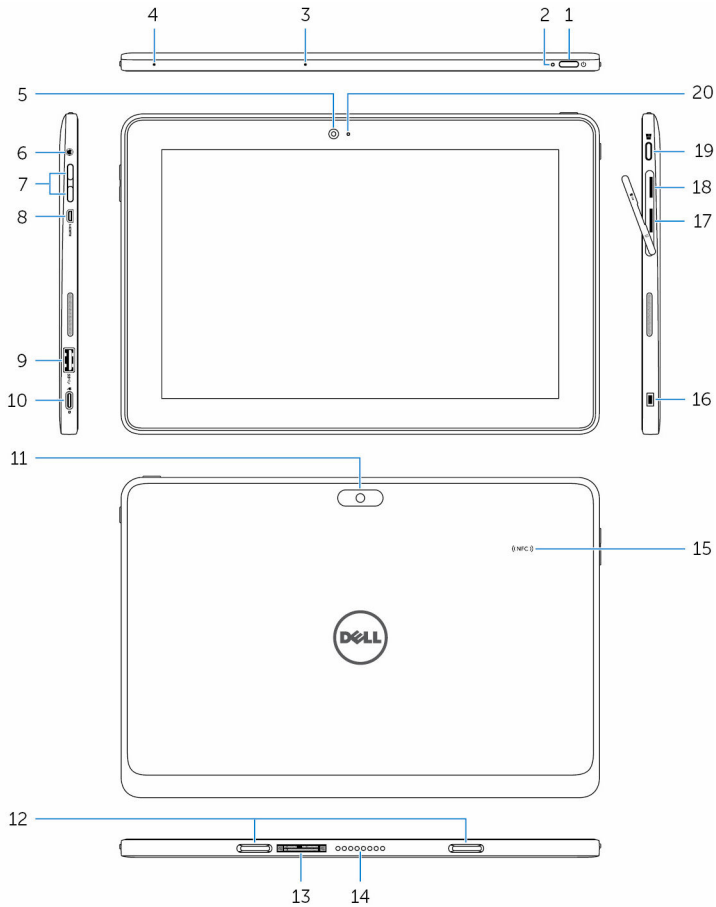
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Features



Feature

1. Power button
 - Press to turn on the tablet if it is turned off or in sleep state.
 - Press to put the tablet in sleep state if it is turned on.

2. Power and battery-charge status light

Indicates the power-state of the tablet.

Feature

- | | |
|--|---|
| 3. Right microphone | Provides sound input for audio recording, voice calls, and so on. |
| 4. Left microphone | Provides sound input for audio recording, voice calls, and so on. |
| 5. Front camera | Allows you to video chat, capture photos, and record videos. |
| 6. Headset port | Connect a headphone, a microphone, or a headset (headphone and microphone combo). |
| 7. Volume-control buttons (2) | Press to increase or decrease the volume. |
| 8. Micro-HDMI port | Connect a TV, monitor, or another HDMI-in enabled device. Provides video and audio output. |
| 9. USB 3.0 port | Connect peripherals such as storage devices, printers, and so on. Provides data transfer speeds up to 5 Gbps. |
| 10. USB 3.0 and power-adaptor port (USB-C) | Connect a power adapter to provide power to your tablet and charge the battery. Connect peripherals that support USB-C. Provides data transfer speeds up to 5 Gbps. |
| 11. Rear camera | Allows you to video chat, capture photos, and record videos. |
| 12. Keyboard docking slots (2) | Allows docking to the keyboard dock. |
| 13. Service Tag label | Provides the Service Tag and Express Service Code needed when contacting Dell. |
| 14. Docking pins | Allows docking to the keyboard dock. |
| 15. NFC-sensor area (optional) | Allows NFC-enabled devices to communicate with your tablet. |
| 16. Noble security cable slot | Connect a Noble security cable to prevent unauthorized movement of your tablet. |
| 17. Micro-SIM card slot | Insert a micro-SIM card to connect to a mobile broadband network. |

Feature

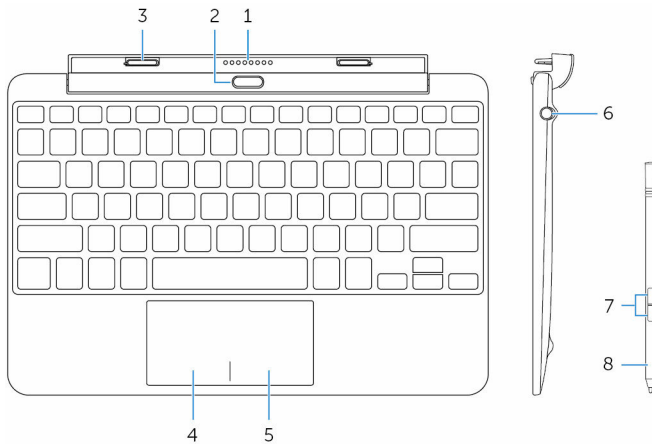
- | | |
|-------------------------|---|
| 18. microSD card slot | Insert a microSD card to expand the tablet's storage capacity. Your tablet supports a microSD card with capacity up to 128 GB. |
| 19. Windows button | <ul style="list-style-type: none">• Press to display the Windows Start menu or Start screen.• Press for quick access to the most recently used app or most recently viewed screen. |
| 20. Camera-status light | Turns on when the camera is in use. |

Accessories

Your tablet supports the following accessories:

- Keyboard
- Stylus

Keyboard and stylus features



Feature

1. Docking connector	Allows docking to the tablet.
2. Undock button	Press to undock the tablet.
3. Tabs (2)	Allows docking to the tablet.
4. Left-click area	Press to left-click.
5. Right-click area	Press to right-click.
6. Stylus holder	Allows you to charge the stylus. Replace the stylus here after use.
7. Buttons (2)	Customize these buttons to perform functions such as right-click, erase, and so on.

Feature

8. Stylus

Allows you to draw, write text, and perform basic mouse functions.

Setting up your tablet

⚠ WARNING: Before you begin any of the procedures in this section, read the safety information that shipped with your tablet. For additional best practices information, go to www.dell.com/regulatory_compliance.

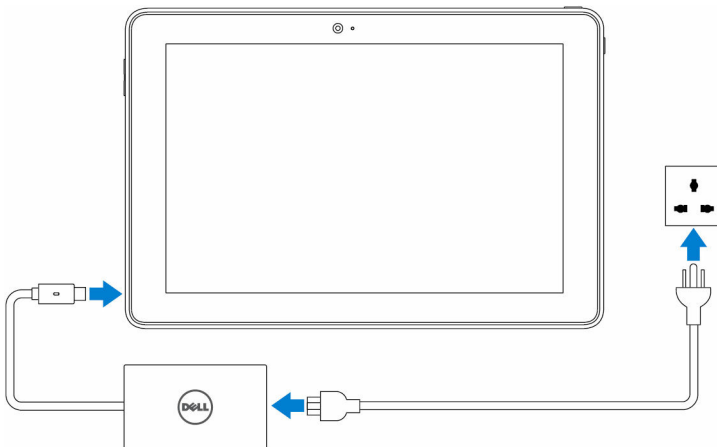
Charging the tablet

⚠ CAUTION: Charge the battery in an ambient temperature of 0°C to 35°C (32°F to 95°F).

⚠ CAUTION: Use only the supplied power adapter to charge your tablet. Using unauthorized power adapters or cables may severely damage your tablet.

✎ NOTE: The battery may not be fully charged when you unpack your tablet.

- 1 Connect the power cable into the power adapter.
- 2 Connect the power adapter to the power-adapter port on the tablet.
- 3 Connect the power adapter to an electrical outlet and charge the tablet until the battery is fully charged.



✎ NOTE: A fully discharged battery takes about 4 to 5 hours to fully charge.

Checking battery-charge status

You can check the battery charge status from the battery-charging status light or the battery icon displayed at the bottom of the Windows desktop.

Battery-charge status light

Behavior

Solid white

Solid amber

Description

Battery is getting charged.

Battery charge is critically low.



NOTE: If you try turning on the tablet when the battery charge is critically low, the Dell logo flashes on the screen, the battery-charge status light turns on for 2 seconds, and then the tablet turns off.

Off

Battery is not getting charged or battery is fully charged.

Battery icon

Battery icon

Description



Tablet is connected to a power supply and the battery is fully charged.



Tablet is connected to a power supply and the battery is getting charged.



Tablet is running on the battery power and the battery is discharging.



Tablet is running on the battery power and the battery charge is low.



Tablet is running on the battery power and the battery charge is critically low.




NOTE: For more details, tap or click the battery icon.

Turning on your tablet

When you turn on the tablet for the first time, you must finish Windows setup to start using your tablet. For more information, see the *Quick Start Guide* that shipped with your tablet.

- 1 Press and hold the power button for 2 seconds to turn on your tablet. The lock screen appears.
- 2 Swipe up from the bottom of the display to switch to the login screen, select your account, and enter your password to log in to Windows.

 **NOTE:** If the login screen is not enabled, the Start screen appears when you swipe up on the lock screen.

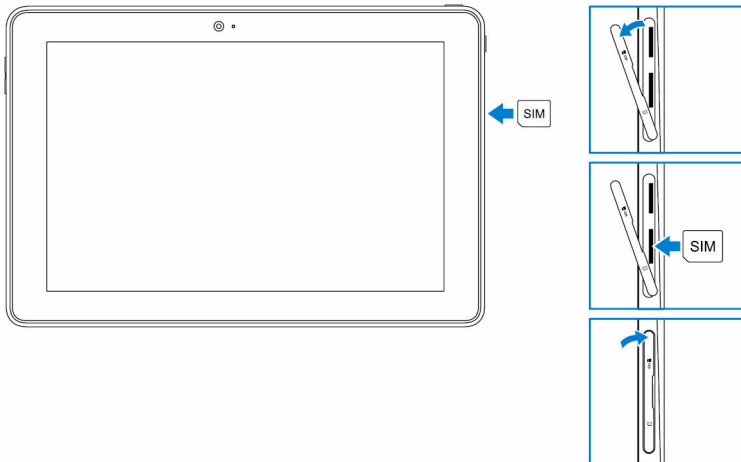
The tablet is ready for use when the Windows Start screen is displayed.

Inserting a micro-SIM card

- 1 Open the slot cover and locate the micro-SIM card slot.

 **CAUTION:** Ensure that the micro-SIM card is aligned as shown in the image.

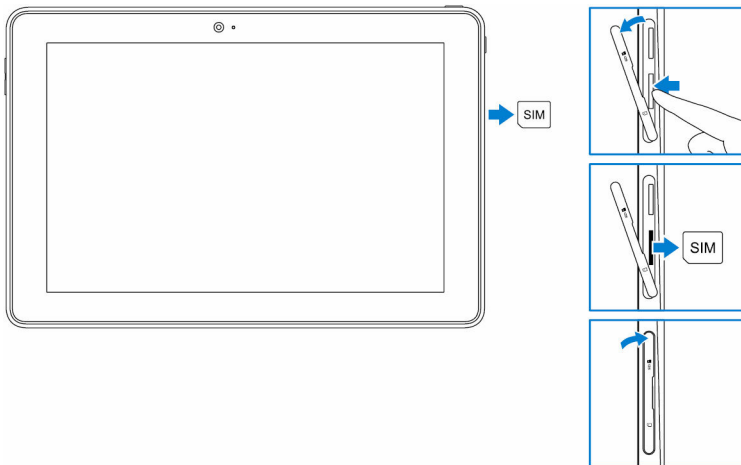
- 2 Insert the micro-SIM card into the card slot until it locks into place.
- 3 Close the slot cover.



Removing the micro-SIM card

△ CAUTION: Removing the micro-SIM card while it is in use may cause data loss or result in application errors.

- 1 Open the slot cover.
- 2 Press the micro-SIM card inward and release it.
The micro-SIM card pops out.
- 3 Slide the micro-SIM card out of the slot.
- 4 Close the slot cover.



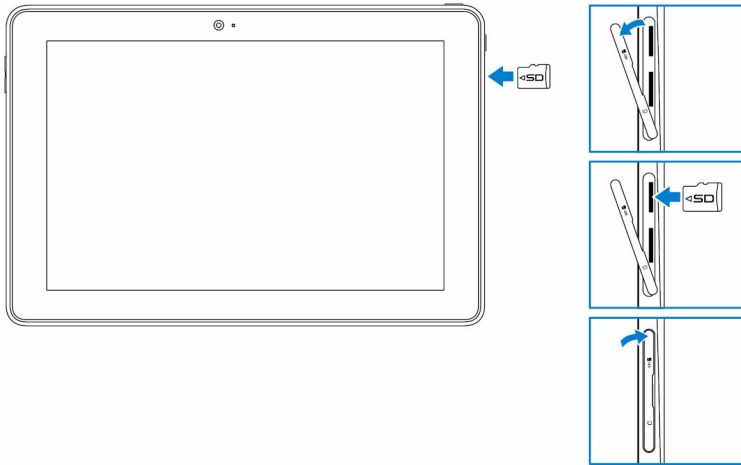
Inserting a microSD card

- 1 Open the slot cover and locate the microSD card slot.

△ CAUTION: Ensure that the microSD card is aligned as shown in the image.





- 2 Insert the microSD card into the card slot until it locks into place.

- 3 Close the slot cover.

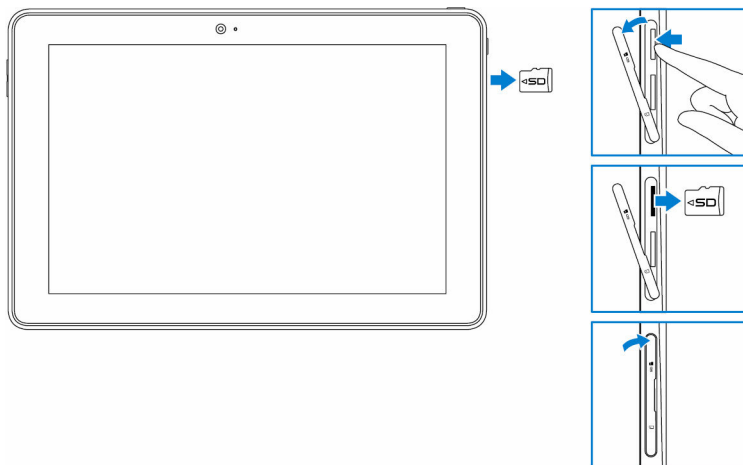


Removing the microSD card

 **CAUTION:** Removing the microSD card while it is in use may cause data loss or result in application errors.

- 1 In the notification area at the bottom-right corner of the Windows desktop, tap  (Safely Remove Hardware and Eject Media).
 -  **NOTE:** If you do not see the icon, tap  (Show hidden icons) to display all icons in the notification area.
- 2 Tap **Eject SD Memory Card**. A message appears confirming that the microSD card can be safely removed.
 -  **NOTE:** If a warning message appears stating the microSD card cannot be removed, ensure all data transfers involving the microSD card are complete.
- 3 Open the slot cover.
- 4 Press the microSD card inward and release it.
The microSD card pops out.
- 5 Slide the microSD card out of the slot.

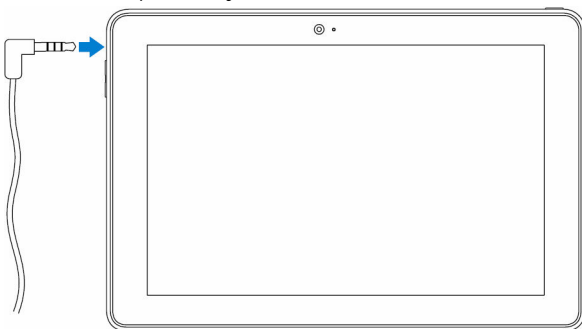
6 Close the slot cover.



Using headphones

⚠ WARNING: Listening to loud audio for an extended period of time can lead to hearing loss.


Connect a headset, headphones, microphone, or other audio equipment to the headset port on your tablet.



📌 NOTE: When you connect an audio device to the headset port, the integrated speaker on your tablet is muted automatically.


⚠ CAUTION: To prevent damaging your headphones when disconnecting it from the tablet, pull the connector and not the cable.

Using your tablet



 **NOTE:** For detailed information on using Windows, see [Getting help](#).

Turning off your tablet

Using the power button on the Start screen

On the top-right corner of the Start screen, tap the power button  → **Shut down**.

Using the charms menu



- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 In the charms menu, tap **Settings**  → **Power**  → **Shut down** to turn off the tablet.


Using the power button

- 1 Press and hold the power button for at least 4 seconds.
- 2 Swipe down the shut-down confirmation screen to turn off the tablet.

Turning off the screen

Using the charms menu

- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → **Power**  → **Sleep** to turn off the screen.

 **NOTE:** If your tablet is in a standby state, press the power button or Windows button to turn on the screen.

Using the power button

Press the power button to turn off the screen.

Start screen

The Start screen displays tiles that act as shortcuts to installed apps.





Tiles on your Start screen change and update in real time to show news and sports updates, weather updates, social-networking feeds, and so on.



You can customize the Start screen by pinning your favorite apps as tiles, setting your favorite picture as a wallpaper, and so on.

Wi-Fi

Turning Wi-Fi on or off

- 1 Swipe in from the right edge of the display to access the charms.
- 2 Tap **Settings**  → wireless network icon .
- 3 Swipe the **Wi-Fi** slider to the right or left to turn Wi-Fi on or off.

Connecting to a network


- 1 Swipe in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → wireless network icon .
- 3 Select an available network from the list and tap **Connect**.




NOTE: If connecting to a secured network, enter the security key when prompted.

Mobile broadband setting

Turning mobile broadband on or off


- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → **Change PC settings** → **Networks**.
- 3 Under **Networks**, swipe the **Mobile broadband** slider right or left to turn mobile broadband on or off.

Connecting to a network


- 1 Swipe in from the right edge of the display to access the charms menu.
- 2 In the notifications area, tap the network icon .
- 3 Tap an available network from the list and tap **Connect**.


Bluetooth


Turning Bluetooth on or off

- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → **Change PC settings** → **PC and devices** → **Bluetooth**.
- 3 Swipe the Bluetooth slider to the right or left to turn off or on Bluetooth.


Pairing with Bluetooth-enabled devices

 **NOTE:** Bluetooth connection between your tablet and Apple devices are not supported.

- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → **Change PC settings** → **PC and devices** → **Bluetooth**.
- 3 Ensure that Bluetooth is turned on.
- 4 From the list of devices, tap the device you want to pair with, and tap **Pair**.


 **NOTE:** It may take a few seconds for the device to be displayed in the list. If the device is not displayed, ensure that it is in pairing mode and within Bluetooth range.

- 5 If needed, verify that the Bluetooth passcode that appears on the tablet and the Bluetooth-enabled device are the same.
- 6 Confirm the pairing process on the tablet and device.




 **NOTE:** After a device is successfully paired with the tablet, it automatically connects with the tablet when Bluetooth is enabled on both tablet and device and they are in Bluetooth range.

Screen orientation



For optimal viewing experience, the screen orientation changes automatically to portrait or landscape depending on how you hold the tablet. You can disable automatic screen rotation and lock the screen in portrait or landscape mode.

 **NOTE:** Some apps may not support automatic screen rotation and are designed to work only in one orientation.

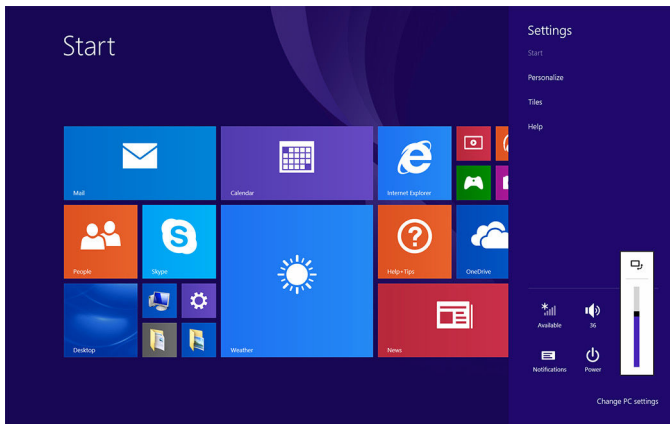
Locking/unlocking the screen orientation

- 1 Change the screen to the desired orientation.
- 2 Swipe in from the right edge of the display to access the charms.
- 3 Tap **Settings**  → **Screen** .
- 4 Tap  to lock the screen orientation, or tap  to unlock the screen orientation.

Adjusting the screen brightness


- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → **Screen** .

- 3 Move the slider up or down to adjust the screen brightness.





Auto adjust

To enable or disable automatic screen brightness adjustment:


- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → **Change PC Settings** → **PC and devices** → **Power and sleep**.
- 3 Use the **Adjust my screen brightness automatically** slider to enable or disable automatic-brightness adjustment.

Synchronizing your tablet

When you use your Microsoft account to sign in to Windows 8.1 devices, the settings such as browser history, Windows and app settings, Start screen, and personal files are automatically synchronized.

-  **NOTE:** To synchronize, the devices must be connected to the internet. If you are using a local account, switch to a Microsoft account to enable synchronization. Tap **Settings**  → **Change PC settings** → **Accounts** → **Connect to a Microsoft account**.


To customize the synchronizing settings:

- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → **Change PC settings** → **OneDrive** → **Sync settings**.

Restoring your operating system


You may need to reinstall the operating system if your tablet is not responding, behaving unexpectedly, or has other software-related issues. You can choose to save your personal files while restoring or you can return the operating system in the state you received it from Dell.

Refreshing your tablet

 **CAUTION: It is recommended that you back up your data before refreshing your tablet.**

Refreshing your tablet restores Windows to original factory settings without deleting any of your personal files, apps installed from Windows Store, or personalization settings. Tap **Settings**  → **Change PC settings** → **Update and recovery** → **Recovery**.


- 1 Swipe in from the right edge of the display to access the charms.
- 2 Under **Refresh your PC without affecting your files**, tap **Get started**.
- 3 Read the warning and tap **Next**.

 **NOTE:** Apps installed from the Windows Store are automatically reinstalled after the refresh is complete. Apps installed from sources other than the Windows Store are removed and have to be manually installed.

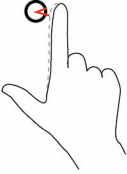
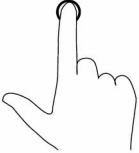
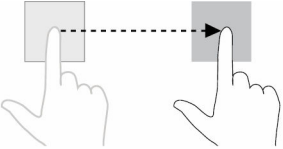
Resetting your tablet

 **CAUTION: Back up all the required data before you proceed.**

Resetting your tablet erases all data from your tablet, including your account configuration, apps, music, pictures, and files, and returns Windows to original factory settings.

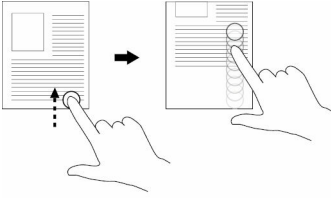
- 1 Swipe-in from the right edge of the display to access the charms menu.
- 2 Tap **Settings**  → **Change PC settings** → **Update and recovery** → **Recovery**.
- 3 Under **Remove everything and reinstall Windows**, tap **Get started**.
- 4 Read the warning and tap **Next**.

Gestures

Gestures	Functions
<p>Touch Tap gently on the display with your fingertip.</p> 	<ul style="list-style-type: none">• Select items on the screen including options, entries, images, and icons.• Start applications.• Touch buttons on the screen.• Input text using the on-screen keyboard.
<p>Touch and hold Touch and hold your finger on the display.</p> 	<ul style="list-style-type: none">• Display detailed information about an item.• Open the context menu of an item to perform further actions.
<p>Drag</p> <ol style="list-style-type: none">1 Touch and hold your finger on an item on the screen.2 Keeping your finger in contact with the display, move your fingertip to the desired location.3 Take your finger off the display to drop the item in the desired location. 	<p>Move items such as images and icons on the screen.</p>
<p>Swipe or slide</p>	<ul style="list-style-type: none">• Scroll through the Start screen, web pages, lists, entries, photos, contacts, and so on.

Gestures**Functions**

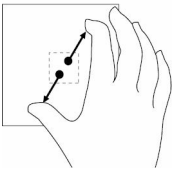
Move your finger in a vertical or horizontal direction on the display.



- Close an application (Swipe the application to the bottom of the display).

Zoom in

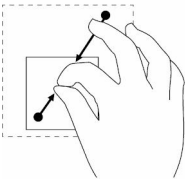
Touch the display with two fingers and then move the fingers apart.



Enlarge the view of an image or web page.

Zoom out

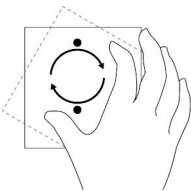
Touch the display with two fingers and then move the fingers closer.



Reduce the view of an image or web page.

Rotate

Touch the display with two or more fingers and then move the fingers in a clockwise or counter-clockwise arc.

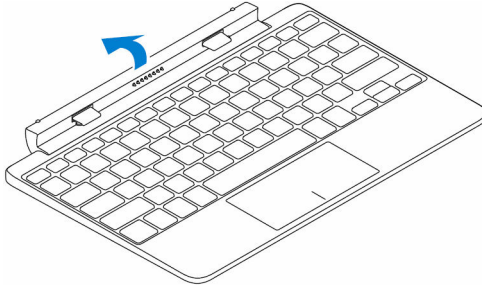


Rotate an object by 90 degrees.

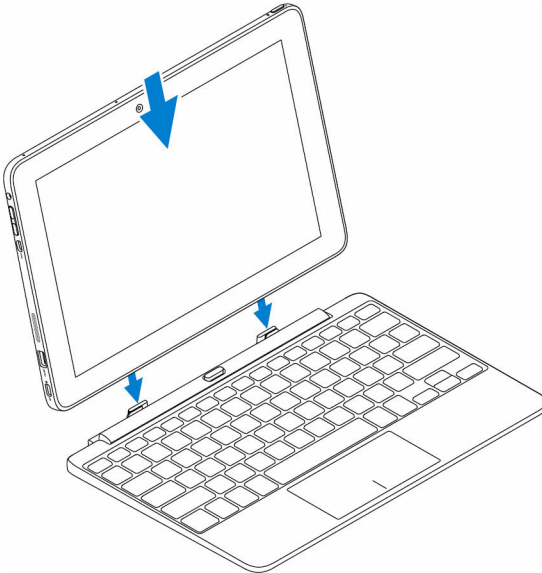
Keyboard and stylus

Docking your tablet

- 1 Open the hinge on the keyboard dock.

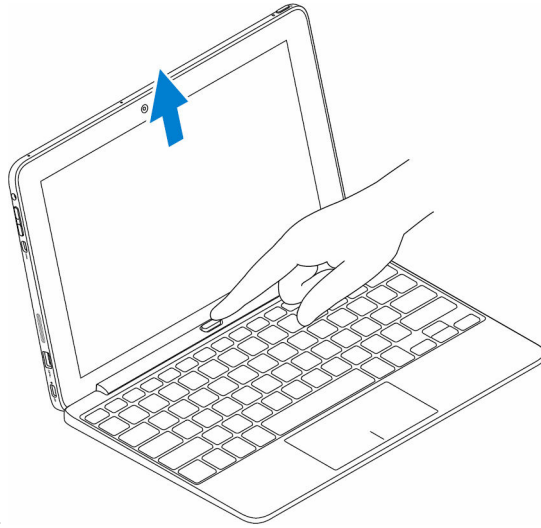


- 2 Dock the tablet to the keyboard dock.



Undocking your tablet

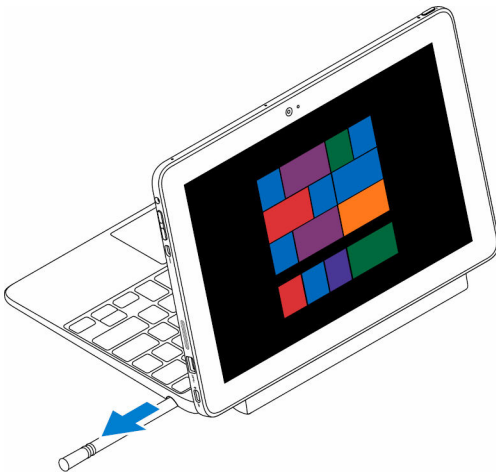
Press and hold the undock button to release the tablet and lift the tablet away

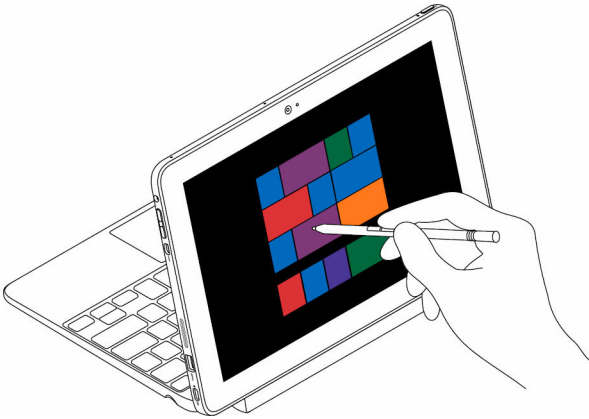



from the keyboard.

Using the stylus

The stylus supports features such as hovering and pressure sensing. You can use the stylus to draw shapes, select text, turn a page, and so on. You can also press the buttons on the side of the stylus to perform various tasks.






 **NOTE:** A fully charged stylus can be used for at least 40 minutes.


The buttons on the stylus can be customized with functions such as:

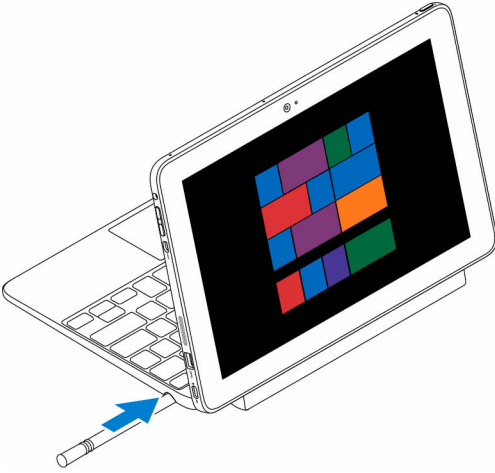
- Barrel button (default function)
- Erase (default function)
- Page up
- Page down
- Copy
- Paste
- Undo
- Redo
- Disable

 **NOTE:** To customize the buttons, download and install the **active pen control panel** driver from support website. For more information, see www.dell.com/support/drivers.

Charging the stylus

Insert the stylus into the stylus holder to charge the stylus. The stylus gets charged to 90% in 4 seconds and 100% in 25 seconds.

 **NOTE:** For charging the stylus, the tablet must be docked and turned on or in standby mode.



Entering BIOS setup program

With keyboard

- 1 Connect your tablet to the keyboard dock or connect a USB enabled keyboard to your tablet.
- 2 Press the power button to turn on your tablet.
- 3 When the Dell logo appears, press F2.

Without keyboard

- 1 Press the power button to turn on your tablet.
- 2 Press and hold the Volume Up button when the Dell logo appears on the screen.
- 3 When the F12 boot selection menu appears, select **BIOS Setup** using the Volume Up button.
- 4 Press the Volume Up button to enter BIOS setup program.

Specifications

Dimensions and weight:

Height	175.8 mm (6.92 in.)
Width	262.6 mm (10.34 in.)
Thickness	9.85 mm (0.39 in.)
Weight (maximum)	0.69 kg (1.51 lb)

System information:

Processor	Intel Atom Z8500 quad-core processor
Speed	Up to 2.24 GHz
Operating system	<ul style="list-style-type: none">• Windows 8.1• Windows 10
RAM	LPDDR3
Storage	<ul style="list-style-type: none">• 64 GB eMMC• 128 GB eMMC

Memory:

Type	4 GB LPDDR3
Speed	1600 MHz

Ports and connectors:

Audio	One headset port (headphone and microphone combo)
MicroSD card	One microSD-card slot (upto 128 GB)
Micro-SIM card	One micro-SIM card slot
Micro-HDMI	One micro-HDMI port

Ports and connectors:

USB 3.0 port	One USB 3.0 port
USB-C port	One USB-C port that supports power delivery and USB 3.0

Communications:

Wi-Fi	Dual-band 802.11ac
Bluetooth	Bluetooth 4.1 LE

Video controller:

Type	Intel Atom Graphics
------	---------------------

Display:

Type	10.1-inch WUXGA multi-point capacitive touch screen
Resolution (maximum)	1920 x 1200
Aspect ratio	16:10
Brightness (maximum)	400 nits
Viewing angle	symmetrical 80 degrees
Dimensions	
Height (maximum)	227.72 mm (8.97 in.)
Width (maximum)	147.80 mm (5.82 in.)
Diagonal	256.54 mm (10.10 in.)
Pixels per inch (PPI)	224
Contrast ratio (minimum)	800:1
Response time (max)	25 ms
Refresh rate	60 Hz
Color depth	8 bits

Camera:

	Front-facing camera	Rear-facing camera
Type	2 MP fixed focus	8 MP auto focus
Resolution:		
Still image	1920 x 1080	2592 x 1944
Video	1920 x 1080 at 30 fps (maximum)	1920 x 1080 at 30 fps (maximum)

Power adapter:

Input voltage	100 VAC–240 VAC
Input frequency	50 Hz–60 Hz
Input current	0.90 A
Output current	1.50 A
Rated output voltage	20 VDC
Temperature range:	
Operating	0°C to 40°C (32°F to 104°F)
Storage	–20°C to 70°C (–4°F to 158°F)

Environmental requirements:

Temperature range:	
Operating	0°C to 35°C (32°F to 95°F)
Non-operating	–40°C to 65°C (–40°F to 149°F)
Relative humidity (maximum):	
Operating	10% to 90% (non-condensing)
Non-operating	5% to 95% (non-condensing)
Altitude (maximum, unpressurized):	
Operating	–15.20 m to 3048 m (–50 ft to 10,000 ft)
Storage	–15.20 m to 10,668 m (–50 ft to 35,000 ft)

Venue 10 Pro keyboard:

Dimensions

Depth 186.30 mm (7.33 in)

Width 262.20 mm (10.32 in)

Height 10.50 mm (0.41 in)

Weight (without stylus): 0.63 kg (1.39 lb)

Features

- Backlit
- Tactile keys
- Touch pad
- Palm rest

Stylus:

Dimensions

Length 125.50 mm (4.94 mm)

Diameter 5.30 mm (0.21 mm)

Weight 0.005 kg (0.01 lb)

Charging time (90%) 4 sec

Charging time (100%) 25 sec

Continuous usage time (90%) 39 min

Continuous usage time (100%) 43 min

Ports and connectors:

Audio One headset port (headphone and microphone combo)

microSD card One microSD-card slot

micro-SIM card One micro SIM-card slot

micro-HDMI One micro-HDMI port

USB 3.0 port Connect peripherals such as storage devices, printers, and so on. Provides data transfer speeds up to 5 Gbps.

Troubleshooting

Battery problem

Problems	Possible causes	Possible solutions
Battery does not charge	The cable connections may be loose.	<ol style="list-style-type: none">1 Check the cable, connectors, and power adapter to ensure proper connectivity.2 Verify that the wall outlet is functioning by connecting another device.
	The tablet's temperature is below 0°C (32°F) or higher than 35°C (95°F).	Charge the battery in an ambient temperature between 0°C to 35°C (32°F to 95°F).
	The battery or power adapter is damaged.	Contact Dell. See Contacting Dell .
Battery does not charge when the battery charge is at 95% to 99%	The battery is in maintenance mode to prolong battery life.	<ul style="list-style-type: none">• Let the battery drain until the battery charge drops below 95%.• Restart the tablet. See Turning off your tablet and Turning on your tablet.
Battery drains quickly even when the tablet is in standby mode	If the tablet is not in the range of a network it can connect to, the tablet continues to try to locate a base station and drains the battery.	<ul style="list-style-type: none">• Temporarily turn off the tablet.• Move the tablet in range of a network it can connect to or temporarily turn off the wireless connection on your tablet.• Disable Wi-Fi or mobile broadband

Battery charge values are not accurate

Battery is fully charged (battery charge is at 100%) but the battery-charging status light is on

Battery charge jumps from 90% to 100% when the battery is charging

when not in range of any wireless networks.

- Enable airplane mode.
- Press and hold the power button for 10 seconds to forcefully turn off the tablet, and force the system to obtain a new reference point for the battery charge value (do not follow the regular Windows shutdown process).
- Perform a full battery charge/discharge cycle to recalibrate the battery charge value by charging the tablet until the battery is fully charged and run the battery power until the tablet shuts itself down.

Network problem

Problems

Possible causes

Possible solutions

No wireless connection

- Check if the wireless radio is on. See [Wi-Fi](#).
- Try to get closer to the wireless access point.

Slow internet connections

The signal strength is not strong enough.

Contact your internet service provider (ISP).

Unable to pair with a Bluetooth device

- Ensure Bluetooth is enabled on both the tablet and the device you are trying to pair with.

- Ensure they are within Bluetooth range.

Touchscreen problem

Problems

Touchscreen responds slowly or improperly

Possible causes

- The screen is dirty.
- A protective cover may prevent the tablet from recognizing your inputs.

Possible solutions

- Moisten a soft, lint-free cloth with either water or a display cleaner, and wipe the surface of the tablet until it is clean. Do not allow water from the cloth to seep down to the tablet ports or buttons.
- Moisten a soft, lint-free cloth with either water or a display cleaner, and wipe the surface of the tablet until it is clean. Do not allow water from the cloth to seep down to the tablet ports or buttons.

System problem

Problems

Tablet does not turn on

Possible causes

The battery is completely discharged.

Possible solutions

- Charge the tablet for at least 4 hours.
- Press and hold the power button for 2 seconds.

Tablet does not turn off

Press and hold the power button for 10 seconds to forcefully turn off the tablet.

Tablet locks up

Press and hold the power button for 10 seconds to forcefully turn off the tablet.

Tablet is not responding or behaving unexpectedly

- Restart the tablet. See [Turning off your tablet](#) and [Turning on your tablet](#).
- Refresh the tablet. See [Restoring your operating system](#).

Tablet cannot boot into Windows

Contact Dell's support service. Go to **www.dell.com/support**.

Software or feature is not working as expected

Software updates may have been downloaded in the background. Restart your tablet.

Getting help

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Information about Dell products and services www.dell.com

Dell Help & Support app



Help + Tips app



Accessing help

In Windows search, type **Help and Support**, and tap **Enter**.

Online help for operating system

www.dell.com/support/windows
www.dell.com/support/linux

Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on

www.dell.com/support

Learn about your operating system, setting up and using your tablet, data backup, diagnostics, and so on.

See *Me and My Dell* at www.dell.com/support/manuals.

Contacting Dell

To contact Dell for sales, technical assistance, or customer service issues:

- 1 Go to **www.dell.com/contactdell**.
- 2 Verify your country or region in the **Choose a Country/Region** drop-down list at the bottom of the page.
- 3 Select the appropriate service or support link based on your requirement or choose the method of contacting Dell that is convenient for you.


Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.



NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Locating your Service Tag and Express Service Code

You must provide the Service Tag and Express Service Code of your tablet when contacting Dell for customer service or technical assistance.

 **NOTE:** The telephone systems prompts you to enter the Express Service Code that helps in routing your call efficiently.

The Service Tag and Express Service Code for your tablet are located on a label at the bottom of the tablet.

